

IMMEDIATE RELEASE

KMI KUALA TERENGGANU MEDICAL CENTRE WINS GLOBAL PERFORMANCE EXCELLENCE AWARD 2025

Recognition places KMI among the top global healthcare performers by the Asia Pacific Quality Organization

Kuala Terengganu, 17 October 2025 – KMI Kuala Terengganu Medical Centre (KMI Kuala Terengganu), a subsidiary of KMI Healthcare, has been awarded the Global Performance Excellence Award (GPEA) 2025 – Best in Class by the Asia Pacific Quality Organization (APQO). The award ceremony took place during the 30th APQO International Conference, held from 15 to 17 October 2025 at the Beijing International Convention Center, China.

KMI Kuala Terengganu was also honoured with the APQO International Best Practice Award (AIBP) 2025 – Silver for its Special Task Force (STF) on profitability initiatives. The award reflects the hospital's strength in aligning financial sustainability with operational excellence, enabling it to grow responsibly while maintaining its focus on patient-centred care.

The GPEA represents the highest level of recognition for organizational performance and business excellence in the Asia Pacific region. Recipients are evaluated across key dimensions including leadership, strategy, customer focus, workforce engagement, operational results, and innovation.

KMI Kuala Terengganu's recognition underscores its unwavering dedication to patient-centred care, safety, and continuous improvement, reflecting the hospital's mission to combine medical expertise with compassion while maintaining sustainable, system-driven growth.

"Receiving this award on the global stage is both a proud and humbling moment for all of us at KMI Kuala Terengganu. It signifies that Malaysian healthcare can stand shoulder to shoulder with the world's best. This recognition motivates us to keep pushing boundaries, embracing innovation, and delivering world-class care right here at home," said Salina Binti Long, General Manager of KMI Kuala Terengganu.

KMI Kuala Terengganu serves more than 50,000 patients annually, achieving a 91% patient satisfaction score through continuous improvement and investment in people and systems. Over the years, the hospital has built a strong reputation for reliability and quality outcomes, underpinned by its unwavering commitment to measurable excellence and the highest clinical standards.

“KMI Kuala Terengganu’s achievement at the Global Performance Excellence Awards reflects KMI Healthcare’s ongoing mission — to set benchmarks in quality, safety, and innovation across all our hospitals. We remain committed to raising the standard of healthcare delivery nationwide,” said Dr Rayney Azmi Ali, Chief Executive Officer of KMI Healthcare.

KMI Healthcare operates a growing network of hospitals including KMI Kuantan, KMI Kelana Jaya, KMI Taman Desa, and KMI Tawau. The Group continues to invest in digital transformation, workforce development, and patient experience to enhance access to quality healthcare for all Malaysians.

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ABOUT KMI HEALTHCARE

Kumpulan Medic Iman Sdn. Bhd. or KMI Healthcare is a private healthcare provider under TDM Berhad, operating a network of hospitals across. The Healthcare Group has been established since 1996 under Kumpulan Mediiman Sdn Bhd and restructured to Kumpulan Medic Iman Sdn Bhd. in 2013. KMI is committed to delivering high-quality medical care through a holistic approach that combines clinical expertise with the preservation of human values to meet the needs of the community. KMI Healthcare manages five specialist community hospitals namely: -

1. KMI Kelana Jaya Medical Centre ("KMI Kelana Jaya");
2. KMI Kuantan Medical Centre ("KMI Kuantan");
3. KMI Kuala Terengganu Medical Centre ("KMI Kuala Terengganu")
4. KMI Taman Desa Medical Centre ("KMI Taman Desa"); and
5. KMI Tawau Medical Centre ("KMI Tawau").

All its purpose-built hospitals offer single-bedded rooms that ensure privacy and comfort to their patients and guardians. KMI Healthcare is strategically positioned to become the trusted healthcare provider of choice due to its highly accessible locations. For further details, please visit our website www.kmihealthcare.com

Hanie Nasir
Corporate Communications KMI Healthcare
Telephone No.: +6019 7527 015
Email: hanie.nasir@tdmberhad.com.my